

Title	Provide snowsport rental services		
Level	3	Credits	8

Purpose	People credited with this unit standard are able to provide snowsport rental services.
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Classification	Snowsport > Snowsport Equipment
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Available grade	Achieved
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Guidance Information

- 1 All learning and assessment against this standard must be carried out in accordance with the following:
 - relevant legislation including the Health and Safety at Work Act 2015, Accident Compensation Act 2001, Fair Trading Act 1986, Consumer Guarantees Act 1993, Privacy Act 2020, Human Rights Act 1993, and the Hazardous Substances and New Organisms Act 1996 and subsequent amendments and associated regulations;
 - alpine industry codes and good practice guidelines including *Snow Safety Code* and *Outdoor Safety Code*; (available at <http://www.mountainsafety.org.nz>);
 - organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), and the use of personal protective equipment (PPE).

- 2 Definition

Organisational policies and procedures are instructions to staff that may be documented and available for reference at each alpine resort or organisation in the form of an operations manual and/or policy and procedures manual.

Outcomes and performance criteria

Outcome 1

Provide snowsport rental services.

Performance criteria

- 1.1 Describe and apply organisation's rental policies and requirements in relation to the Consumer Guarantees Act 1993 and Privacy Act 2020.
- 1.2 Gather information on customer's intended snowsport activities, personal requirements, sizing, and experience.

- 1.3 Describe standard features of snowsport rental equipment to customer and how snowsport equipment selection matches customer profile and needs.
- 1.4 Provide advice to customer on basic usage of the snowsport equipment for their stated activity.
- 1.5 Complete rental agreements and record hireage information for renting out and return of equipment.
- 1.5 Check equipment on its return for safety defects, cleanliness and damage, and communicate information to appropriate person.
- 1.6 Complete simple maintenance and store equipment.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 April 2017	31 December 2022
Review	2	25 February 2021	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa info@skillsactive.or.nz if you wish to suggest changes to the content of this unit standard.