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| Title | Apply knowledge of rental bindings and customer profile to meet snowsport customer needs and support safe equipment use | | |
| Level | 3 | Credits | 7 |

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| Purpose | People credited with this unit standard are able to apply knowledge of rental bindings and customer profile to meet snowsport customer needs and support safe equipment use. |
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| Classification | Snowsport > Snowsport Equipment |
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| Available grade | Achieved |
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Guidance Information

- 1 All learning and assessment against this standard must be carried out in accordance with the following:
 - relevant legislation including the Health and Safety at Work Act 2015, Accident Compensation Act 2001, Fair Trading Act 1986, Consumer Guarantees Act 1993, Privacy Act 2020, Human Rights Act 1993, and the Hazardous Substances and New Organisms Act 1996 and subsequent amendments and associated regulations;
 - alpine industry codes and good practice guidelines including *Snow Safety Code* and *Outdoor Safety Code*; (available at <http://www.mountainsafety.org.nz>);
 - organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), and the use of personal protective equipment (PPE).
- 2 Definitions

DIN (Deutsches Institut fur Normung) is defined as an international standard for binding manufacture standards and settings.

Organisational policies and procedures are instructions to staff that may be documented and available for reference at each alpine resort or organisation in the form of an operations manual and/or policy and procedures manual.

Outcomes and performance criteria

Outcome 1

Apply knowledge of rental bindings and customer profile to meet snowsport customer needs and support safe equipment use.

Performance criteria

- 1.1 Use inquiry skills to ascertain accurate customer profile.

- 1.2 Choose rental equipment to meet customer profile and requirements.
- 1.3 Adjust rental bindings for skis and snowboards according to boots, customer profile and manufacturers' specifications and to support safe use.
- 1.4 Adjust snowboard binding angles and ski bindings DIN settings for customer profile, including proposed equipment use and reported ability, manufacturers' specifications and to support safe use.
- 1.5 Explain mechanism and function of bindings for skis and snowboards to customer to support safe use.
- 1.6 Record customer approval for customer requested variation to manufacturers' recommended standards.

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| Planned review date | 31 December 2025 |
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Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|--------------|---------|------------------|--------------------------|
| Registration | 1 | 20 April 2017 | 31 December 2022 |
| Review | 2 | 25 February 2021 | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0099 |
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa info@skillsactive.or.nz if you wish to suggest changes to the content of this unit standard.