Title	Critically evaluate and adapt own support practice to achieve continuous improvement in a health or wellbeing setting		
Level	5	Credits	15

Purpose	The purpose of this standard is to provide the health or wellbeing sectors with a support workforce that is able to critically evaluate and adapt own support practice to achieve continuous improvement in a health or wellbeing setting.

Classification	Health, Disability, and Aged Support > Community Support Services

Available grade	Achieved

Guidance Information

1   This unit standard cannot be assessed against in a simulated environment. It is required that people seeking credit for this unit standard demonstrate competence and be assessed in the workplace. This can be through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.

2   Definitions
Critically evaluate means to use a reflective practice model or decision-making process to analyse and evaluate health or wellbeing information in order to reach a conclusion. Typically, steps in a reflective practice model will begin with a description of what has happened, or was implemented, followed by analysis of the situation and evaluation of the positives and negatives, leading to a conclusion about what could have been done differently and resulting in an action plan to follow for future practice.
Health or wellbeing settings may include but are not limited to: the acute care, aged care, community support, disability, mental health, social services and youth development sectors.
Organisational standards refers to the policies, procedures and practices which reflect an organisation's service philosophy and the current and relevant ethical, legislative, regulatory and contractual requirements to which the setting or role is subject. Organisational standards may be documented in the organisation's vision and values, standard operating procedures, health and safety plans, contract work programmes, quality assurance programmes, policies and procedural documents and codes of conduct and/or ethics.
People may include individuals or groups and refers to those accessing services in a health or wellbeing setting and includes the family, whānau and natural supports of the person who is at the centre of support. Other terms used for this person may include client, consumer, customer, patient, individual, resident, service user, tūroro or tangata whai ora.

Practices are the ways in which an organisation or sector generally refers to the skills, approaches, models, and techniques used in a supporting role to help people achieve their health and wellbeing aspirations.

Service philosophy refers to the model or approach to support that is applied within a health or wellbeing setting. A service philosophy provides an over-arching set of underlying principles, aims and objectives, operational parameters, and reviewable outcomes which direct the nature of support and the way in which it is provided.

Outcomes and performance criteria

Outcome 1

Critically evaluate own support practice in a health or wellbeing setting.

Performance Criteria

1.1   Own support practice is critically evaluated in terms of practices applied to support people to achieve health or wellbeing outcomes, and the impact on people being supported.

1.2   Issues that have arisen during practice are identified and explained in terms of limitations with practices, and steps taken to resolve and manage issues.

Outcome 2

Adapt own support practice as a result of critical evaluation to achieve continuous improvement.

Performance Criteria

2.1   Boundaries and assumptions of own support practice are identified and described in terms of enabling people to achieve health or wellbeing outcomes.

2.2   Adaptations to own support practice are identified and described in terms of enabling people to achieve health or wellbeing outcomes.

2.3   Adaptations to own support practice are documented and described in terms of adherence to and consistency with organisational standards.

2.4   Adaptations to own support practice are described in terms of how they could help to achieve continuous improvement.

Planned review date	31 December 2022

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 May 2017	N/A

Consent and Moderation Requirements (CMR) reference	0024

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact the Community Support Services ITO Limited info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.