

Title	Explain the competencies required to meet the support needs of people in a health or wellbeing setting		
Level	5	Credits	15

Purpose	The purpose of this standard is to provide the health or wellbeing sectors with a support workforce that is able to explain the competencies required to meet the support needs of people in a health or wellbeing setting.
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Classification	Health, Disability, and Aged Support > Community Support Services
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Available grade	Achieved
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Guidance Information

Definitions

Competencies refers to the skills, knowledge, and attitudes required to perform a support worker role to meet client needs in a health or wellbeing setting. This includes current and relevant ethical, legislative, regulatory and contractual requirements to which the setting or role is subject.

Health or wellbeing settings may include but are not limited to: the acute care, aged care, community support, disability, mental health, social services and youth development sectors.

People may include individuals or groups and refers to those accessing services in a health or wellbeing setting and includes the family, whānau and natural supports of the person who is at the centre of support. Other terms used for this person may include client, consumer, customer, patient, individual, resident, service user, tūrora or tangata whai ora.

Theories, models or approaches refers to the background knowledge and understanding that informs a sector and shapes practices and service delivery by professional and support workers in health or wellbeing sectors.

Outcomes and performance criteria

Outcome 1

Explain the competencies required to meet the support needs of people in a health or wellbeing setting.

Performance Criteria

1.1 Required competencies of the support worker role are identified and explained.

- 1.2 Theories, models or approaches are examined and explained in terms of the competencies required for the role.

Planned review date	31 December 2022
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 May 2017	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the Community Support Services ITO Limited info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.