Title	Manage a container park in an air cargo environment		
Level	3	Credits	4

Purpose	People credited with this unit standard are able to: prepare container park for an air cargo operation; receive ULDs; release ULDs; and manage the container park operation in an air cargo environment.

Classification	Aviation > Air Cargo

Available grade	Achieved

Guidance Information

1   Definitions
ULD refers to a Unit Load Device. This may include a cargo container or a pallet.
Organisational procedures refer to the step-by-step instructions for implementing or carrying out an organisation's policy or desired objective.

2   All activities must be carried out in accordance with organisational procedures.

3   Legislation
a   Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.
b   Legislative and/or regulatory requirements may include but are not limited to – the Civil Aviation Act 1990.

4   Evidence for the practical components of this standard must be gathered in an aviation workplace.

Outcomes and performance criteria

Outcome 1

Prepare container park for an air cargo operation.

Performance criteria

1.1   Park is clean, tidy and ready to receive ULDs.

1.2   ULDs received out of park hours are stored.

1.3   Equipment and resources required are checked and ready for use.

Outcome 2

Receive ULDs.

Performance criteria

2.1   ULDs are received and recorded.

2.2   ULDs are unloaded safely, checked for damage and the appropriate action taken.

2.3   ULDs are stored in the appropriate location.

Outcome 3

Release ULDs.

Performance criteria

3.1   ULDs are retrieved and loaded.

3.2   Release information is recorded.

3.3   Customer interaction is polite, helpful and friendly.

        Range   customer interaction must include but is not limited – face-to-face, via the telephone.

3.4   Service standards are met at all times.

Outcome 4

Manage the container park operation in an air cargo environment.

Performance criteria

4.1   ULD inventory tasks are completed.

4.2   Operations within the park are conducted at all times.

4.3   Security within the park is maintained at all times.

This unit standard is expiring. Assessment against this standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 May 2017	31 December 2024
Review	2	27 October 2022	31 December 2024

Consent and Moderation Requirements (CMR) reference	0125

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.