

Title	Demonstrate knowledge of guiding within an outdoor recreation activity		
Level	5	Credits	10

Purpose	<p>This unit standard is for people who guide groups in an outdoor recreation activity.</p> <p>People credited with this unit standard are able to: demonstrate knowledge of client centred guiding practice; and demonstrate knowledge of the guide-client relationship.</p>
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Classification	Outdoor Recreation > Outdoor Management
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Available grade	Achieved
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Guidance Information

- 1 All learning and assessment against this standard must be carried out in accordance with the following:
 - relevant legislation including Health and Safety at Work Act 2015, Human Rights Act 1993, Vulnerable Children Act 2014 and The Health and Safety at Work (Adventure Activities) Regulations 2016;
 - relevant Activity Safety Guidelines published by WorkSafe New Zealand <https://www.supportadventure.co.nz/advice-resources/general-2/activity-safety-guidelines/>;
 - industry Codes including the *Land Safety Code* <https://www.adventuresmart.nz/land/the-land-safety-code>, and *Leave No Trace* principles <https://leavenotrace.org.nz>;
 - a recognised and approved safety management system including organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), incident response management plans and the use of personal protective equipment (PPE);
 - relevant industry publications and current industry good practice.
- 2 Definition
Current industry good practice means the range of actions currently accepted within the adventure and outdoor sector to manage the risk of harm to staff, participants, and visitors.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of client centred guiding practice.

Performance criteria

- 1.1 Describe communication skills and techniques for effective guide practice.
- 1.2 Describe interpretation opportunities and techniques for an outdoor recreation trip.
- 1.3 Describe how dynamic risk management occurs during a trip in terms of guide and client behaviour, environmental conditions and safety management.

Outcome 2

Demonstrate knowledge of the guide-client relationship.

Performance criteria

- 2.1 Describe the client information required to support safety management and assist development of the client-guide relationship.

Range age, fitness, skills, trip expectations, suitability, phobias, medical information.
- 2.2 Explain client confidentiality and guide responsibilities in terms of meeting privacy legislation.
- 2.3 Describe the purpose of client briefings in terms of trip outline, risk disclosure, skill and equipment requirements, and identifying medical issues.

Planned review date	31 December 2029
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	23 November 2017	31 December 2026
Review	2	12 December 2024	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toi Mai Workforce Development Council qualifications@toimai.nz if you wish to suggest changes to the content of this unit standard.