

<b>Title</b>	<b>Demonstrate knowledge of guiding within an outdoor recreation activity</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>10</b>

<b>Purpose</b>	<p>This unit standard is for people who guide groups in an outdoor recreation activity.</p> <p>People credited with this unit standard are able to: demonstrate knowledge of client centred guiding practice; and demonstrate knowledge of the guide-client relationship.</p>
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<b>Classification</b>	Outdoor Recreation > Outdoor Management
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 All learning and assessment against this standard must be carried out in accordance with the following:
  - relevant legislation including Health and Safety at Work Act 2015, Human Rights Act 1993, Vulnerable Children Act 2014 and The Health and Safety at Work (Adventure Activities) Regulations 2016;
  - relevant Activity Safety Guidelines published by WorkSafe New Zealand and subsequent updates;
  - industry Codes including the Outdoor Safety Code and ‘Leave No Trace’ principles;
  - a recognised and approved safety management system including organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), incident response management plans and the use of personal protective equipment (PPE);
  - relevant industry publications;
  - current industry good practice.
  
- 2 **Definition**

*Current industry good practice* means the range of actions currently accepted within the adventure and outdoor sector to manage the risk of harm to staff, participants, and visitors.
  
- 3 Further information regarding industry guidelines, key definitions and other relevant information can be found within the activity specific programme guidance document. This document should be consulted when developing learning or assessment against this unit standard. It can be found at [www.skillsactive.org.nz](http://www.skillsactive.org.nz)

## Outcomes and performance criteria

### Outcome 1

Demonstrate knowledge of client centred guiding practice.

#### Performance criteria

- 1.1 Describe communication skills and techniques for effective guide practice.
- 1.2 Describe interpretation opportunities and techniques for an outdoor recreation trip.
- 1.3 Describe how dynamic risk management occurs during a trip in terms of guide and client behaviour, environmental conditions and safety management.

### Outcome 2

Demonstrate knowledge of the guide-client relationship.

#### Performance criteria

- 2.1 Describe the client information required to support safety management and assist development of the client guide relationship.  
  
Range age, fitness, skills, trip expectations, suitability, phobias, medical information.
- 2.2 Explain client confidentiality and guide responsibilities in terms of meeting privacy legislation.
- 2.3 Describe the purpose of client briefings in terms of trip outline, risk disclosure, skill and equipment requirements, and identifying medical issues.

<b>Planned review date</b>	31 December 2022
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	23 November 2017	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact Skills Active Aotearoa Limited [info@skillsactive.org.nz](mailto:info@skillsactive.org.nz) if you wish to suggest changes to the content of this unit standard.