

Title	Support and mentor an infrastructure works team onsite		
Level	4	Credits	10

Purpose	People credited with this unit standard are able to support and mentor an infrastructure works team onsite.
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Classification	Infrastructure Works > Structural Foundations
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Available grade	Achieved
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Guidance Information

1. Learning and assessment within this unit standard must be carried out in an infrastructure works environment and in accordance with the following legislation and codes of practice, as relevant to their role, and any subsequent amendments or replacements:
 - Health and Safety at Work Act 2015;
 - Resource Management Act 1991;
 - Heritage New Zealand Pouhere Taonga Act 2014;
 - Hazardous Substances and New Organisms Act 1996.

2. Definitions

Company requirements include the policy, procedures, and methodologies of the company. They include legislative and regulatory requirements that may apply across the company or to a specific site. Requirements are documented in the company health and safety plans, traffic management plans, contract work programmes, quality plans, policies, and procedural documents.

Support may include but is not limited to, practical demonstrations, role modelling, providing resources, further training, encouragement and positive reinforcement.

Outcomes and performance criteria

Outcome 1

Support and mentor an infrastructure works team onsite.

Performance criteria

- 1.1 Roles and responsibilities of onsite team members are explained in terms of meeting the requirements of the work plan in accordance with company requirements.

- 1.2 Responsibilities of onsite team members in terms of responding to emergencies is explained in accordance with company requirements.

- 1.3 Onsite team members are given support to complete a work plan and follow emergency procedures in accordance with company requirements.
- 1.4 Meetings or briefings for the onsite team are planned, delivered, and focus on identifying hazards, the importance of following the safety plan, meeting quality outcomes and compliance requirements in accordance with company requirements.
- 1.5 Key messages are reinforced in terms of improving technical skills, increasing knowledge, applying safe behaviours, meeting quality outcomes and communicating with the team and a supervisor.
- 1.6 Clarification, questioning and summarising are used to check team member's understanding and respond to team member concerns.
- 1.7 Enablers and barriers to following company procedures, emergency procedures, and quality and safety plans are identified and explained in terms of the team, individual team members, and the work environment.
- 1.8 New ideas, methods and opportunities offered by the team, are considered in order to redefine, avoid, or overcome conflict, obstacles or complacency and to identify ways to give feedback.
- 1.9 Individual and team efforts, achievements, positive behaviours, and contributions that lead to quality outcomes, improved safety or compliance, are acknowledged, and positive feedback is given in accordance with company requirements.
- 1.10 Reward and recognition opportunities are discussed with individual team members and supervisor to determine the best delivery method.
- 1.11 Individual and team skills, strengths and weaknesses, knowledge or training gaps are identified, discussed with the supervisor and recorded in terms of actions for further training in accordance with company procedures.

Planned review date	31 December 2022
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	14 December 2017	N/A

Consent and Moderation Requirements (CMR) reference	0101
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the Connexis Infrastructure ITO qualifications@connexis.org.nz if you wish to suggest changes to the content of this unit standard.