

Title	Demonstrate ski patrol professional practice		
Level	4	Credits	10

Purpose	People credited with this unit standard are able to demonstrate: professional behaviour while undertaking daily ski patrol duties; and specific knowledge of a snowsport area for ski patrolling.
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Classification	Snowsport > Snowsport Area Operations
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Available grade	Achieved
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Guidance Information

- 1 All learning and assessment against this unit standard must be carried out in accordance with the following:
 - relevant legislation including the Health and Safety at Work Act 2015, Privacy Act 2020 and the Human Rights Act 1993, and subsequent amendments and associated regulations;
 - alpine industry codes including *Snow Safety Code*; (available at <http://www.mountainsafety.org.nz>);
 - Health and Safety at Work (Hazardous Substances) Regulations 2017 and its subsequent amendments; AS 2187.1-1998 *Explosives – Storage, transport and use*; NZS 4403:1976 *Code of practice for the storage, handling and use of explosives* (Explosives Code);
 - SAANZ Snowblasting Standard Operation Procedures - for the handling and use of explosives, and subsequent amendments;
 - a recognised and approved safety management system including organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), and the use of personal protective equipment (PPE) including two way radios;
 - industry good practice which is detailed in the SAANZ Ski Area Management Safety Strategy (SAMSS).
- 2 Definition
Organisational policies and procedures are instructions to staff that may be documented and available for reference at each alpine resort in the form of an operations manual and/or policy and procedures manual.
- 3 Trainees will be required to maintain personal physical capability to meet physical requirements of daily ski patrol.

Outcomes and performance criteria

Outcome 1

Demonstrate professional behaviour while undertaking daily ski patrol duties.

Performance criteria

- 1.1 Demonstrate effective communication, interpersonal skills and team work to support positive customer service, interdepartmental communication and effective ski patrol practice.
- 1.2 Undertake ski patrol duties in accordance with organisational values, policy and practices.
- 1.3 Demonstrate safe work practices and follow procedures within scope of practice as a ski patroller.
- 1.4 Respond to feedback and identify improvements for daily ski patrol practice.
- 1.5 Maintain confidentiality regarding guest accidents and occurrences during daily patrol duties.

Outcome 2

Demonstrate specific knowledge of a snowsport area for ski patrolling.

Performance criteria

- 2.1 Identify and describe geographic and artificial features of a snowsport area used in ski patrol daily routines.
 - Range features may include but are not limited to – lifts, runs, boundaries, features, buildings, sign lines, avalanche paths, on-field vehicle access routes, area access roads, landing sites; daily routines may include but are not limited to – risk identification, risk reduction strategies, emergency action plan.
- 2.2 Demonstrate knowledge of employer and employee responsibilities for health and safety including awareness of relevant legislation and SOPs while undertaking ski patrol tasks.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	14 December 2017	31 December 2022
Review	2	25 March 2021	N/A

Consent and Moderation Requirements (CMR) reference

0099

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.