

<b>Title</b>	<b>Provide customers with information and advice on non-plant garden retail products</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>10</b>

<b>Purpose</b>	This unit standard is for people working in the garden retail sector. People credited with this unit standard are able to: demonstrate knowledge of; and assist customers with selection of non-plant garden retail products.
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<b>Classification</b>	Retail, Distribution, and Sales > Garden Retail
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<b>Available grade</b>	Achieved
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**Explanatory notes**

- 1 Definitions
 

*Biological aids* refer to commercially available bacterial cultures and fungal cultures such as DiPel® and Trichopel®.

*Gardening aids and equipment* refers to tools for digging, cultivating, cutting, spraying, watering and drainage.

*Garden décor* refers to ornamental devices (statuary, bird baths, water features, pots, containers, garden art).

*Plant health products* refer to fertilisers, pesticides, soil conditioners and similar products for maintaining the health of plants.

*Structures* refers to screens, pergolas, arches, pavers, edgers, retaining walls, shade and green houses, cloches, trellises, tepees, and other supporting structures.

*Workplace procedures* referred to in this unit standard may include but are not limited to the applicable procedures found in the following: workplace performance guidelines and standards; manufacturer’s procedures and specifications; Government and local body legislation
- 2 Evidence presented for assessment against this standard must be in accordance with standard industry texts.
- 3 All tasks are to be carried out in accordance with workplace procedures, the workplace being the enterprise carrying out the work.
- 4 Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.
- 5 Standard industry texts include but are not limited to texts published or endorsed by New Zealand Plant Producers Incorporated (NZPPI).

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## Outcomes and evidence requirements

### Outcome 1

Demonstrate knowledge of non-plant garden retail products.

#### Evidence requirements

- 1.1 The uses of plant health products and biological aids are explained.
- Range uses include but are not limited to – fertiliser, insecticide, fungicide, molluscicide, herbicide, trace element supplement, rooting hormone, water storage granules, soil wetting agent, biological aids.
- 1.2 The characteristics of plant health products and biological aids are described.
- Range may include but are not limited to – compatibility, withholding period, environmental safety, convenience of use, price.
- 1.3 The uses of gardening aids and equipment are explained.
- Range uses include but are not limited to – cutting and shaping, cultivation, carrying, applying, covering, growing, spraying, watering.
- 1.4 The characteristics of gardening aids and equipment are explained.
- Range may include but are not limited to – materials, construction, ease of use, efficiency, price.
- 1.5 The functions of garden décor products and structures are described.
- Range includes but is not limited to – containers and containing elements, design support elements, art and craft works, storage structures, protection structures, support, decoration, paving, retaining walls.
- 1.6 Factors affecting the suitability of garden décor products and structures are explained.
- Range factors affecting suitability may include but are not limited to – materials, construction, finish, size, ease of installation, price.

### Outcome 2

Assist customers with selection of non-plant garden retail products.

Range evidence of a total of six customer interactions covering two different products from each of plant health products, gardening aids, garden décor products and structures.

## Evidence requirements

- 2.1 Customer requirements are determined.
- 2.2 Advice provided enables customers to make selections from options available that meet their requirements as fully as possible.

<b>Planned review date</b>	31 December 2021
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### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	14 March 1995	31 December 2015
Review	2	22 December 1999	31 December 2015
Revision	3	13 February 2002	31 December 2015
Review	4	25 July 2006	31 December 2015
Revision	5	25 May 2007	31 December 2018
Review	6	19 September 2013	N/A
Review	7	8 December 2016	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0225
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

### Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

### Comments on this unit standard

Please contact ServicelQ, [qualifications@ServicelQ.org.nz](mailto:qualifications@ServicelQ.org.nz) if you wish to suggest changes to the content of this unit standard.