

Title	Provide customers with information and advice on non-plant garden retail products		
Level	3	Credits	10

Purpose	People credited with this unit standard are able to: demonstrate knowledge of; and assist customers with selection of non-plant garden retail products.
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Classification	Retail, Distribution, and Sales > Garden Retail
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Available grade	Achieved
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Guidance Information

1 Definitions

Biological aids refer to commercially available bacterial cultures and fungal cultures such as DiPel® and Trichopel®.

Gardening aids and equipment refers to tools for digging, cultivating, cutting, spraying, watering and drainage.

Garden décor refers to ornamental devices (statuary, bird baths, water features, pots, containers, garden art).

Plant health products refer to fertilisers, pesticides, soil conditioners and similar products for maintaining the health of plants.

Structures refers to screens, pergolas, arches, pavers, edgers, retaining walls, shade and green houses, cloches, trellises, tepees, and other supporting structures.

Workplace procedures refers to the applicable procedures found in the following: workplace performance guidelines and standards; manufacturer's procedures and specifications; Government and local body legislation.

2 Evidence presented for assessment against this standard must be in accordance with standard industry texts.

3 All tasks are to be carried out in accordance with workplace procedures, the workplace being the enterprise carrying out the work.

4 Legislation relevant to this unit standard includes but is not limited to – Health and Safety at Work Act 2015, Hazardous Substances and New Organisms Act 1996, Resource Management Act 1991, Resource Management Amendment Act 2020.

Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.

5 Standard industry texts include but are not limited to – texts published or endorsed by New Zealand Plant Producers Incorporated ([NZPPI](#)).

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of non-plant garden retail products.

Performance criteria

- 1.1 The uses of plant health products and biological aids are explained.
- Range uses include but are not limited to – fertiliser, insecticide, fungicide, molluscicide, herbicide, trace element supplement, rooting hormone, water storage granules, soil wetting agent, biological aids.
- 1.2 The characteristics of plant health products and biological aids are described.
- Range characteristics may include but are not limited to – compatibility, withholding period, environmental safety, convenience of use, price.
- 1.3 The uses of gardening aids and equipment are explained.
- Range uses include but are not limited to – cutting and shaping, cultivation, carrying, applying, covering, growing, spraying, watering.
- 1.4 The characteristics of gardening aids and equipment are explained.
- Range may include but are not limited to – materials, construction, ease of use, efficiency, price.
- 1.5 The functions of garden décor products and structures are described.
- Range functions include but is not limited to – containers and containing elements, design support elements, art and craft works, storage structures, protection structures, support, decoration, paving, retaining walls.
- 1.6 Factors affecting the suitability of garden décor products and structures are explained.
- Range factors affecting suitability may include but are not limited to – materials, construction, finish, size, ease of installation, price.

Outcome 2

Assist customers with selection of non-plant garden retail products.

Range evidence of a total of six customer interactions covering two different products from each of plant health products, gardening aids, garden décor products and structures.

Performance criteria

- 2.1 Customer requirements are determined.
- 2.2 Customers are provided with advice which facilitates making selections in accordance with their requirements.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	14 March 1995	31 December 2015
Review	2	22 December 1999	31 December 2015
Revision	3	13 February 2002	31 December 2015
Review	4	25 July 2006	31 December 2015
Revision	5	25 May 2007	31 December 2018
Review	6	19 September 2013	31 December 2024
Review	7	8 December 2016	31 December 2024
Review	8	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.