

Title	Assist customers with selection of plants, planting layouts, and interpretation of planting plans		
Level	4	Credits	10

Purpose	<p>This unit standard is for people with skills and knowledge in identification, defining characteristics, and care requirements of plants commonly held by garden retail centres.</p> <p>People credited with this unit standard are able to: advise customers on plant selections to meet customer requirements; assist customers to select plants for a landscape design plan; and advise customers on habits, planting, and care of plants selected.</p>
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Classification	Retail, Distribution, and Sales > Garden Retail
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Available grade	Achieved
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Guidance Information

1 Definition

Workplace procedures refers to the applicable procedures found in the following – workplace performance guidelines and standards; manufacturer’s procedures and specifications; Government and local body legislation.

2 All tasks are to be carried out in accordance with workplace procedures, the workplace being the enterprise carrying out the work.

3 Legislation relevant to this unit standard includes but is not limited to – Health and Safety at Work Act 2015, Hazardous Substances and New Organisms Act 1996, Resource Management Act 1991, Resource Management Amendment Act 2020.

Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.

4 Outcome two of this standard must be assessed against a landscape design plan provided by the customer.

Outcomes and performance criteria

Outcome 1

Advise customers on plant selections to meet customer requirements.

Performance criteria

1.1 Customer planting requirements are determined.

Range requirements may include but are not limited to – required effect, desired level of maintenance.

1.2 Details of proposed planting site are determined.

Range details may include but are not limited to – prevailing climate, soils conditions, aspect.

1.3 Features of customer preferences for garden style are determined in terms of appropriate plants.

Range features may include but are not limited to – themes, colours, textures, form.

1.4 Plants and planting are recommended in accordance with customer requirements and the environmental conditions of the site.

1.5 A range of viable options is recommended.

Range evidence of two options.

Outcome 2

Assist customers to select plants for a landscape design plan.

Range landscape design plans may include but are not limited to – re-vegetation, commercial, private, parks and reserves, riparian zones; evidence for two different landscape design plans.

Performance criteria

2.1 The planting plan and terminology are interpreted for the customer.

2.2 Customer is provided with advice on a selection of plants to meet requirements of the plan.

Range advice may include but is not limited to – plant type, plant size, plant form and characteristics; evidence of two recommended options to meet each of three planting locations on plan.

Outcome 3

Advise customers on habits, planting, and care of plants selected.

Range evidence of five customers.

Performance criteria

3.1 Customer is advised on the habits, planting, and care of selected plants.

Range advice may include but is not limited to – handling, preparation of plant and growing media, planting, after-planting care, reference sources for further information.

3.2 Add-on products that support the purchased plants are recommended to the customer.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	14 March 1995	31 December 2015
Review	2	22 December 1999	31 December 2015
Revision	3	13 February 2002	31 December 2015
Review	4	25 July 2006	31 December 2015
Revision	5	25 May 2007	31 December 2018
Review	6	19 September 2013	31 December 2024
Review	7	8 December 2016	31 December 2024
Review	8	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference	0112
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Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.