Title	Communicate effectively with parties to residential kitchen or bathroom design, construction and installation		
Level	5	Credits	15

Purpose	This unit standard is intended for those working in residential kitchen or bathroom design and planning.
	People credited with this unit standard are able to communicate effectively with parties to residential kitchen or bathroom design, construction and installation.

Classification	Design > Kitchen and Bathroom Design

Available grade	Achieved
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### **Guidance Information**

### 1 Assessment

This unit standard is one of a family of unit standards intended to align with the *New Zealand Diploma in Design (Kitchen Design/Bathroom Design/Light Commercial Design) (Level 5) – Specifications* and the New Zealand Diploma in Design (Level 5) with strands in Kitchen Design, and Bathroom Design (with optional strand in Light Commercial Design) [Ref: 3221].

The assessor must be confident that the candidate can apply the skills and knowledge included in this unit standard to the level, scope and complexity required to support the achievement of related skills included in the *Specifications*.

The overarching level of performance for this family of unit standards is professional competence as a residential kitchen or bathroom designer.

Professional competence requires the candidate to be capable of consistently performing the requirements of the skill specification in the context of residential kitchen or bathroom design:

- to current regulatory, industry best practice, and commercial standards, including:
   Health and Safety at Work (General Risk and Workplace Management)
   Regulations 2014, available from <a href="www.legislation.govt.nz">www.legislation.govt.nz</a>;
   The New Zealand Building Code, available from <a href="www.building.govt.nz">www.building.govt.nz</a>;
   Homes without barriers: A guide to accessible houses (Wellington: BRANZ, 2001), available from <a href="www.branz.co.nz">www.branz.co.nz</a>
- to the ethical and professional expectations of industry and consumers
- while working autonomously
- in dynamic and varied contexts.

Evidence for assessment must include a minimum of two kitchen or bathroom design projects for new or existing residential dwellings.

### 2 Definitions

Client refers to the party for which a design is created.

Design brief refers to the document that outlines the plan for a design project. *Industry professionals* may refer to the architect, engineer, or other parties as relevant to a design project.

*Main contractor* refers to the party responsible for the management and completion of the kitchen or bathroom construction and installation, as well as management of the subcontractors.

Subcontractors refers to parties employed by the main contractor to assist with the construction and installation processes.

Scope of works refers to the documents that outline the work to be completed for a design project.

### 3 Reference

New Zealand Diploma in Design (Kitchen Design/Bathroom Design/Light Commercial Design) (Level 5) – Specifications, Waihanga Ara Rau, April 2016, available from <a href="https://www.waihangaararau.nz/qualifications-and-programme-endorsements/programme-guidance-documents-for-providers-developing-programmes">https://www.waihangaararau.nz/qualifications-and-programme-endorsements/programme-guidance-documents-for-providers-developing-programmes</a>.

# Skill specification and performance level guidance

# Skill specification

Communicate effectively with parties to residential kitchen or bathroom design, construction and installation.

# Knowledge

Communication requirements for all parties to achieve the relevant kitchen or bathroom design, construction, and installation outcomes.

#### Skills

Interview clients to establish the requirements for kitchen or bathroom designs.

Range design requirements include – design brief, scope of works, budget, timeframes, materials, fixtures, fittings, accessories.

Communicate effectively with parties to the kitchen or bathroom design, construction and installation processes.

Range parties may include – the client, industry professionals, main contractor, subcontractors, suppliers, other designers, compliance bodies; communication includes – sales, marketing, negotiation.

NZQA unit standard 31561 version 2
Page 3 of 3

# Performance level guidance

Communicating effectively involves written, verbal and visual communications, and the ability to discuss and reach conclusions about requirements and solutions.

The level of performance must reflect current industry legislation, regulations, codes, standards, and best/good practice guidelines relevant to residential kitchen or bathroom design.

Planned review date	31 December 2028

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	29 November 2018	31 December 2025
Review	2	29 June 2023	N/A

nsent and Moderation Requirements (CMR) reference	0048
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This CMR can be accessed at <a href="http://www.nzqa.govt.nz/framework/search/index.do">http://www.nzqa.govt.nz/framework/search/index.do</a>.

### Comments on this unit standard

Please contact Waihanga Ara Rau Construction and Infrastructure Workforce Development Council <a href="mailto:qualifications@waihangaararau.nz">qualifications@waihangaararau.nz</a> if you wish to suggest changes to the content of this unit standard.