

Title	Coordinate and manage riverboard trips as a senior guide on Grade 3 rivers		
Level	6	Credits	12

Purpose	People credited with this unit standard are able to: apply in-depth knowledge of the roles and responsibilities of a senior river guide; coordinate and manage riverboard trips as a senior guide on Grade 3 rivers; manage post-trip tasks for riverboard trips on Grade 3 rivers.
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Classification	Outdoor Recreation > Rafting
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Available grade	Achieved
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Prerequisites	<p>Unit 31710, <i>Demonstrate riverboard guiding skills and techniques for Grade 3 river trips</i>; Unit 31720, <i>Prepare, guide and evaluate a riverboard trip</i>; Unit 31727, <i>Apply knowledge of river rescue skills and techniques for Grade 3 rivers</i>; or demonstrate equivalent knowledge and skills.</p> <p>The awarding of this standard requires successful completion of a New Zealand Rivers Association for Professional Guides (NZRA) River Rescue Workshop, Whitewater Rescue Technician (WRT2) or River Rescue Certification for Professionals (RRC-PRO) or NZRA recognised equivalents. This workshop must have been completed within the last 18 months.</p>
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Guidance Information

- All learning and assessment against this standard must be carried out in accordance with the following:
 - relevant legislation including Health and Safety at Work Act 2015, Human Rights Act 1993, Children’s Act 2014, Health and Safety at Work (Adventure Activities) Regulations 2016, Maritime New Zealand Rule Part 81, and subsequent amendments;
 - industry Codes of Conduct, such as the Mountain Safety Council Outdoor Safety Code available from <https://www.mountainsafety.org.nz/resources/outdoor-safety-code/> and ‘Leave No Trace’ principles available from <https://www.doc.govt.nz/>;
 - a recognised and approved Safety Management System (SMS) including organisational policies and procedures, Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), incident response management plans and the use of personal protective equipment (PPE);
 - current industry good practice.

- 2 Classification of river grading systems as stated in the WorkSafe NZ June 2020, Good Practice Guideline, *White Water Rafting: Guidance for Commercial Rafting Operators*, available from <https://worksafe.govt.nz/topic-and-industry/adventure-activities/white-water-rafting> Section 3.0. Managing risk: the river environment.

Grade 3 rapids

Characteristics

- have fairly high waves of 1 to 2 metres,
- broken water, stoppers and strong eddies, exposed rocks and small falls,
- a passage that may be difficult to recognise from the river, and
- require manoeuvring to negotiate the rapids.

- 3 Definitions

Current industry good practice means the range of actions currently accepted within the adventure and outdoor sector (which includes the raft and riverboard industries) to manage the risk of harm to staff, participants, and visitors.

Riverboarding means using a body board or body sledge to travel down a river that includes sections of whitewater.

- 4 Evidence towards performance criteria 2.2 and 2.9 can be collected under simulated conditions.
- 5 Further information regarding industry guidelines, key definitions and other relevant information can be found within the Riverboarding programme guidance document. This document should be consulted when developing learning or assessment against this unit standard. It can be found at www.skillsactive.org.nz.

Outcomes and performance criteria

Outcome 1

Apply in-depth knowledge of the roles and responsibilities of a senior river guide.

Performance criteria

- 1.1 Apply in-depth knowledge of the roles and responsibilities of a senior river guide in terms of relevant regulations, rules, guidelines and/or codes of practice.

Outcome 2

Coordinate and manage riverboard trips as a senior guide for Grade 3 rivers.

Performance criteria

- 2.1 Run a pre-trip meeting with other guides and support personnel.

Range may include but is not limited to – review of plan, participant information, delegation tasks, clarification of roles and responsibilities, new hazard disclosure.

- 2.2 Apply organisational standard operating procedures for risk management, incident and emergency procedures and reporting.
- 2.3 Role model professional behaviours expected of a senior riverboard guide.
- Range includes but is not limited to – personal presentation, interpersonal skills, care of environment, care of equipment.
- 2.4 Demonstrate leadership skills when dealing with other guides and participants.
- Range supervision, delegation, communication, empathy.
- 2.5 Coordinate logistics for guiding riverboard trips on Grade 3 rivers.
- Range equipment, time management, client screening, vehicles, guides.
- 2.6 Manage on-river safety systems for riverboard trips on Grade 3 rivers.
- 2.7 Manage participants and guides in response to changing circumstances on Grade 3 rivers.
- Range management may include but is not limited to – application of a problem-solving process then managing the situation; changing circumstances may include but are not limited to – sick or injured guides; rising rivers; drop in temperature; participants unsuited for river trip requirements; inappropriate language and behaviour; complaints; unwilling to continue trip; poorly prepared; use of drugs and/or alcohol.

Outcome 3

Manage post-trip tasks for riverboard trips on Grade 3 rivers.

Performance criteria

- 3.1 Coordinate post-trip logistics and complete any required recording.
- 3.2 Lead a post-trip review with other trip guides.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	24 September 2020	31 January 2021
Revision	2	10 December 2020	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.