

Title	Engage with diverse individuals and groups during a sport and/or recreation programme or event		
Level	4	Credits	5

Purpose	<p>This unit standard is intended for people who engage with diverse individuals or groups in a sport and/or recreation programme or event.</p> <p>People credited with this unit standard are able to: engage with diverse individuals and groups in a sport and/or recreation programme or event.</p>
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Classification	Recreation and Sport > Recreation and Sport - Programmes and Events
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Available grade	Achieved
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Guidance Information

- 1 All learning and assessment against this standard must be carried out in accordance with the following:
 - Relevant legislation including Health and Safety at Work Act 2015, Privacy Act 1993, Human Rights Act 1993, Vulnerable Children Act 2014, Accident Compensation Act 2001, and any subsequent amendments;
 - Industry codes and good practice guidelines including: *Aquatic Facility Guidelines 2015*, available from New Zealand Recreation Association (NZRA) website <https://www.nzrecreation.org.nz>;
 - Organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs) or Normal Operating Procedures (NOPs).
 - current industry good practice.
- 2 Definitions

Diverse means differences between individuals and/or groups of people and may relate to age, gender, race, ethnicity, sexual orientation, abilities, and religion.

Engagement means interaction and communication.

Strategies means methods and techniques used to effectively communicate with participants to encourage engagement, participation and understanding during activities, events or programmes.
- 3 Range

Evidence for this standard must be for programmes and/or events that meet the following expectations. This is to ensure that there is sufficient depth and complexity to demonstrate the outcomes required within this standard.

Events must be:

- minimum 50 participants of at least one day long, or two shorter events with 50 participants (combined);
- minimum lead-in time of three weeks.

Programme is a regular ongoing series of sessions with a minimum of eight participants. Evidence for at least two programmes or two smaller initiatives is required.

Outcomes and performance criteria

Outcome 1

Engage with diverse individuals and groups during a sport and/or recreation programme or event.

Performance criteria

- 1.1 Describe a range of engagement and communication techniques to respond to diverse participant needs.
- 1.2 Communicate with stakeholders in the planning of a programme or event in terms of the intention, medium, and audience.
- 1.3 Interact with individuals and groups to build trust and positive working relationships during a sport or recreation programme or event.
- 1.4 Apply and adapt communication strategies to effectively engage with programme or event participants.

Planned review date	31 December 2024
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	22 August 2019	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.