

Title	Manage major emergency responses in an aquatic facility		
Level	4	Credits	10

Purpose	People credited with this standard are able to: demonstrate knowledge of potential major emergencies arising from incidents at aquatic facilities, and related risk management strategies; explain the purpose and key procedural requirements that relate to leading a major emergency response; manage a major emergency response at an aquatic facility; and complete post-incident procedures and contribute to the review of major emergency response processes and procedures at an aquatic facility.
----------------	---

Classification	Recreation and Sport > Recreation and Sport - Aquatics
-----------------------	--

Available grade	Achieved
------------------------	----------

Prerequisites	Unit 30123, <i>Recognise and respond to simulated emergencies and apply rescue techniques as a pool lifeguard in an aquatic facility</i> ; and Unit 30124, <i>Supervise customers and maintain safety as a pool lifeguard in an aquatic facility</i> ; and Unit 29848, <i>Demonstrate knowledge of safe work procedures and practices in a recreation workplace</i> ; or demonstrate equivalent knowledge and skills.
----------------------	---

Guidance Information

- 1 All learning and assessment within this unit standard must be carried out in accordance with the following, as relevant:
 - relevant legislation including Health and Safety at Work Act 2015, Privacy Act 2020, Human Rights Act 1993, Health and Safety at Work (Hazardous Substances) Regulations 2017, Hazardous Substances and New Organisms Act 1996, Accident Compensation Act 2001, The Children’s Act 2014, and any subsequent amendments;
 - industry codes and good practice guidelines including: Recreation Aotearoa *Aquatic Facility Guidelines*, Recreation Aotearoa and Skills Active *Pool Lifeguard Training Resources, Guideline 2 – Managing an Emergency*, 2016, Australia New Zealand Committee on Resuscitation (ANZCOR), and any subsequent versions; *Poolsafe Quality Management Scheme*; available from nzrecreation.org.nz;
 - Sheets (MDS) relevant to substances stored and used on site at facility;
 - organisational policies and procedures including Emergency Action Plans (EAPs), Pool Risk Management Plans (PRMPs), Standard Operating Procedures (SOPs) or Normal Operating Procedures (NOPs), and requirements for the use of personal protective equipment (PPE).

2 Definitions

Aquatic facility refers to the pool or pools; water-based fun equipment and play areas; their fixtures and surrounds; changing rooms, spas, saunas where they exist.

Major emergency refers to rescues such as those involving an unconscious casualty, multiple casualties, casualties with a suspected spinal injury, or an emergency evacuation of a part of or the whole aquatic facility.

Organisational policies and procedures refer to the operations manual or documented normal operating procedures at an aquatic facility that set out the way in which the facility will operate on a day-to-day basis.

Risk refers to the likelihood of certain consequences (death, injury, or illness) occurring when a person is exposed to a hazard.

3 Assessment

Simulated situations may be used for the purposes of assessment against outcomes 3 and 4.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of potential major emergencies arising from incidents at aquatic facilities, and related risk management strategies.

Range in-water incidents and out-of-water incidents.

Performance criteria

- 1.1 Identify and define common contributing factors of major emergencies arising from incidents in aquatic facilities.
- 1.2 Identify and explain risk management strategies used to reduce the likelihood of major emergencies arising from incidents at aquatic facilities.

Outcome 2

Explain the purpose and key procedural requirements that relate to leading a major emergency response at an aquatic facility.

Performance criteria

- 2.1 Explain the purpose and key procedural requirements that relate to leading a major emergency response at an aquatic facility.

Range requirements include – roles and responsibilities, notifiable instances, inquiries and inquest, support for staff, documentation.

Outcome 3

Manage a major emergency response at an aquatic facility.

Range major emergency arising from an in-water incident or an out-of-water incident.

Performance criteria

3.1 Conduct initial and ongoing scene assessments to identify, prioritise, allocate and manage the use of appropriate rescue techniques, personnel, further assistance, and equipment according to the nature of the incident.

3.2 Manage a team during a major emergency response to achieve the best possible outcome for casualty and/or customers, self, team, and organisation.

Range management includes but is not limited to – monitoring team members to ensure they are undertaking their assigned roles, co-ordinating roles of team members, decision-making within scope of responsibility.

3.3 Manage and maintain the safety of the scene at all times.

Range includes but is not limited to the safety of – staff, responders, patients, bystanders; may also include – preserving scene for investigation purposes.

3.4 Manage the gathering and documentation of information and communicate with emergency services.

Range includes but is not limited to information relating to – patient details, patient assessment, patient management.

3.5 Support team members throughout and following major emergencies in terms of their safety and wellbeing.

Outcome 4

Complete post-incident procedures and contribute to the review of major emergency response processes and procedures at an aquatic facility.

Performance criteria

4.1 Document events and complete post-incident reporting procedures.

Range includes but is not limited to – procedures for notifiable incidents, incident forms, hazard register.

4.2 Contribute to debriefs following a major emergency response involving team members in terms of support, reflection and feedback.

- 4.3 Contribute to the review of a major aquatic emergency response, identifying recommendations for improving processes and procedures.
- 4.4 Review own performance during a major emergency response and identify areas for future improvement.

Planned review date	31 December 2026
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	22 August 2019	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0099
--	------

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.