

<b>Title</b>	<b>Respond to vehicle or machine breakdown</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>1</b>

<b>Purpose</b>	People credited with this unit standard are able to: obtain details of vehicle or machine breakdown; and check the vehicle or machine condition.
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<b>Classification</b>	Motor Industry > Vehicle Recovery
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<b>Available grade</b>	Achieved
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<b>Prerequisites</b>	Current driver licence for the class of vehicle being driven.
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### Guidance Information

- 1 Evidence presented for assessment against this unit standard must be consistent with safe working practices and be in accordance with applicable service information, and company requirements and legislative requirements. This includes the knowledge and use of suitable tools and equipment.
- 2 Performance of the outcomes of this unit standard must comply with the following:  
Health and Safety at Work Act 2015;  
Transport Services Licensing Regulations 1989;  
Traffic Regulations 1976;  
Land Transport Rule: Heavy Vehicles 2004;  
Land Transport Rule: Vehicle Repair 1998;  
The Official New Zealand Road Code.
- 3 Any new, amended or replacement Acts, regulations, standards, codes of practice, guidelines, or authority requirements or conditions affecting this unit standard will take precedence for assessment purposes, pending review of this unit standard.
- 4 Definitions  
*Company requirements* refer to instructions to staff on policy and procedures that are available in the workplace. These requirements may include – company policies and procedures, work instructions, product quality specifications and legislative requirements.  
*Service information* refers to information such as technical information for a vehicle, machine, or product detailing operation; installation and servicing procedures; manufacturer instructions; technical terms and descriptions; and detailed illustrations.  
*Suitable tools and equipment* refer to industry approved tools and equipment that are recognised within the industry as being the most suited to complete the task in a professional and competent manner with due regard to safe working practices.

- 5 For this unit standard, it is essential that the practical assessment evidence is obtained in the workplace under normal workplace conditions.

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## Outcomes and performance criteria

### Outcome 1

Obtain details of vehicle or machine breakdown.

#### Performance criteria

- 1.1 Customer or employer details of vehicle or machine breakdown are obtained and confirmed.

Range may include – make, model, serial number, registration plate number, colour, exact location of breakdown, symptoms of the breakdown.

- 1.2 Permission is sought and obtained to attend to the vehicle.

Range may include – keys obtained, liaison with customer, recovery responsibilities agreed to.

### Outcome 2

Check the vehicle or machine condition.

#### Performance criteria

- 2.1 The vehicle or machine and site are rendered safe for other road users.

Range may include – breakdown warning signs, vehicle moved out of the path of traffic, traffic diverted, liaison with police.

- 2.2 A visual inspection is carried out to confirm customer or employer breakdown description.

- 2.3 The cause of the breakdown is diagnosed, and a decision is made to repair on site or arrange recovery.

Range decision based on the extent of the fault(s), availability of parts required, road worthiness, preparing vehicle for recovery.

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<b>Planned review date</b>	31 December 2025
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	27 February 1995	31 December 2022
Review	2	21 February 1999	31 December 2022
Review	3	21 September 2007	31 December 2022
Review	4	29 July 2021	N/A

**Consent and Moderation Requirements (CMR) reference**

0014

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact MITO New Zealand Incorporated [info@mito.org.nz](mailto:info@mito.org.nz) if you wish to suggest changes to the content of this unit standard.