

Title	Support a consumer who is terminally ill		
Level	4	Credits	3

Purpose	People credited with this unit standard are able to: provide comfort and personal care for a consumer who is terminally ill; actively support a consumer who is terminally ill and his or her family/whānau; explain the rights of a deceased consumer's family/whānau within cultural and legal requirements; and recognise and provide holistic support for terminally ill consumers.
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Classification	Health, Disability, and Aged Support > Community Support Services
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Available grade	Achieved
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Explanatory notes

- 1 Legislation and codes relevant to this unit standard include:
Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;
Health and Disability Services (Safety) Act 2001;
Health and Safety in Employment Act 1992;
Human Rights Act 1993;
Privacy Act 1993.
- 2 New Zealand Standards relevant to this unit standard include:
NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*;
NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*;
NZS 8158:2003 *Home and Community Support Sector Standard*; available at <http://www.standards.co.nz/>.
- 3 This unit standard cannot be assessed against in a simulated environment. For assessment, candidates must demonstrate competence in the workplace through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.
- 4 Candidates must work under the supervision of a senior staff member experienced in the care of people who are terminally ill. It is not intended that the candidate take over the legal responsibilities of the registered nurse or residential care facility supervisor. The candidate is not expected to be a specialist in palliative care or aged care.

5 Definitions

Consumer refers to a person accessing services in a health or disability setting in either a residential care facility or in a private home – the person's own or a friend's, group's, or family member's.

Organisation's policies and procedures are the policies and procedures of the employing organisation of the candidate and include ethical codes, standards, and other organisational requirements.

Service plan is a generic term that covers the individual or group plans (which may also be referred to by other names) that are developed by service providers for people receiving support (and may include their family/whānau as appropriate).

Significant others within a residential care facility refers to residents, family/whānau, and staff.

Significant others within a private home refers to family/whānau and other health professionals.

Outcomes and evidence requirements

Outcome 1

Provide comfort and personal care for a consumer who is terminally ill.

Evidence requirements

1.1 Special needs of a consumer who is terminally ill are explained in terms of the consumer, the consumer's family/whānau, friends, and significant others.

Range special needs – physical, emotional, cultural, spiritual, environmental, financial, social.

1.2 Care-giving practices are maintained to provide dignity and respect for the consumer who is terminally ill, and are in accordance with the consumer's service plan and the organisation's policies and procedures.

Range pain management, symptom management, hygiene, hydration, body position, touch, nausea, vomiting, anxiety, anguish, restlessness.

Outcome 2

Actively support a consumer who is terminally ill and his or her family/whānau.

Evidence requirements

2.1 Respect for preferences in terms of religious, cultural, and spiritual beliefs and practices are discussed and implemented in accordance with the wishes of a consumer who is terminally ill and his or her family/whānau.

2.2 An environment that promotes comfort for a consumer who is terminally ill and his or her family/whānau is maintained in accordance with the organisation's policies and procedures.

Outcome 3

Explain the rights of a deceased consumer's family/whānau within cultural and legal requirements.

Evidence requirements

- 3.1 The immediate care requirements and method of removing the body of a deceased consumer are described in terms of respecting the wishes of the consumer (where known) and the consumer's family/whānau, and in accordance with legal requirements.
- 3.2 Methods of dealing with a deceased consumer's property are described in accordance with legal requirements and the organisation's policies and procedures.

Outcome 4

Recognise and provide holistic support for terminally ill consumers.

Range either residential care facility, or a private home;
significant others within a residential care facility – residents, family/whānau, staff;
significant others within a private family home – family/whānau, other health professionals.

Evidence requirements

- 4.1 The grieving process is explained in terms of how it may be experienced by terminally ill consumers and their significant others within different care settings.
- 4.2 The consumer's personal needs, in terms of support networks, are determined, and those networks are fostered in accordance with the consumer's wishes and the organisation's policies and procedures.
- 4.3 The consumer's needs for support are monitored and reported in accordance with the consumer's wishes and the organisation's policies and procedures.

Planned review date	31 December 2013
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	22 September 1995	N/A
Revision	2	28 August 1996	N/A
Review	3	19 October 1999	N/A
Rollover and Revision	4	20 May 2008	N/A
Revision	5	21 January 2011	N/A

Accreditation and Moderation Action Plan (AMAP) reference	0024
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This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Consent requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the Community Support Services ITO Limited enquiries@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.