

Title	Conduct preventative health clinics for companion animals		
Level	6	Credits	10

Purpose	People credited with this unit standard are able to for companion animals: design and prepare information packs for clients; set up and run specialised care, preventative health, and counselling clinics; and set and run puppy classes.
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Classification	Animal Care and Handling > Animal Care
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Available grade	Achieved
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Guidance Information

- 1 Puppies refer to any breed up to approximately five months of age.
- 2 For credit, evidence must be in accordance with the statutory and industry requirements contained in the following documents.
Relevant and current National Animal Welfare Advisory Committee (NAWAC) Codes of Welfare and Codes of Recommendations and Minimum Standards, available at <http://www.maf.govt.nz>, under animal welfare.
Relevant New Zealand Veterinary Association (NZVA) standards, available from NZVA, PO Box 11-212, Manners Street, Wellington (<http://www.vets.org.nz>) including the current versions of *Standard Procedures for Veterinary Nursing and Animal Care* (referred to in this unit standard as *standard procedures*) and *BESTPRACTICE™ Companion Animal Practice Standards*.
Animal Welfare Act 1999, Health and Safety in Employment Act 1992, and any subsequent amendments.
- 3 Reference
Erica Peachey, (a booklet) *Good Puppy*, Crosskeys, UK, 1994, available from Professional Dog Training Services, 1598 Ruakawa Road, R D 4, Hastings 4174, phone 06 874 8554.

Outcomes and performance criteria

Outcome 1

Design and prepare information packs for clients.

Performance criteria

- 1.1 Client needs are assessed within veterinary practice to determine information requirements.

1.2 Information is sourced, prepared, and presented in a manner which is relevant to client needs and easily understood.

Range selection, care, socialisation, training, health, toilet training, skin care, dental care, neutering, control of oestrous cycle, nutrition.

1.3 Information is easily accessible to client within the veterinary practice.

Outcome 2

Set up and run specialised care, preventative health, and counselling clinics.

Range weight control, basic training, behaviour, special care, geriatric, nutrition, puppy socialisation, lifestyle requirements.

Performance criteria

2.1 Service is established according to need, and is scheduled, and advertised to prospective clients for appointments.

2.2 General enquiries from clients are assessed and recorded according to clinic health care protocol.

2.3 Advice within parameters specified by the practice and within the capability of self is provided in a manner which is tactful and at a level of understanding appropriate for the client.

Range verbal, written, demonstration.

2.4 The requirement for specialist advice is assessed, recorded, and referred to the veterinarian.

2.5 Care and counselling clinic is described in terms of the benefits to the client and the practice.

Outcome 3

Set up and run puppy classes.

Range topics to be covered – behaviour, socialisation, training, nutrition, health, neutering.

Performance criteria

3.1 Class times and time frame are scheduled according to client and puppy needs.

3.2 Venue is appropriate in terms of health and safety for puppies and proximity for the owner.

3.3 Content is prepared, relevant to topic and appropriate for client, and presented within scheduled time frame.

Range verbal delivery, written information, questions, answers, demonstrations, discussion.

- 3.4 Class is managed to maintain control of puppies and interest of owner.
- 3.5 Acknowledgement is provided to owners and puppies successfully completing the class according to established protocol.
- 3.6 Feedback is obtained from clients to identify areas of improvement for future classes.
- 3.7 Need for referral to a specialist is assessed in accordance with veterinary practice procedures.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	30 June 1996	31 December 2022
Revision	2	16 November 1998	31 December 2022
Revision	3	7 June 2000	31 December 2022
Rollover and Revision	4	25 June 2007	31 December 2022
Review	5	22 October 2020	31 December 2022

Consent and Moderation Requirements (CMR) reference	0228
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.