

<b>Title</b>	<b>Plan to act as an advocate for a consumer in a health care context</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>5</b>

<b>Purpose</b>	People credited with this unit standard are able to describe the advocacy environment for a health consumer, and plan advocacy activities for a consumer in relation to two different health contexts.
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<b>Classification</b>	Health, Disability, and Aged Support > Community Support Services
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Legislation and codes of practice to be complied with include the Mental Health (Compulsory Assessment and Treatment) Act 1992, Privacy Act 1993, Human Rights Act 1993, Consumer Guarantees Act 1993, Children, Young Persons, and their Families Act 1989, Health and Disability Commissioner Act 1994, Health and Disability Services (Safety) Act 2001, Health Information Privacy Code 1994, Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996, health sector standards and codes of practice, and other published standards.

Other published standards may include but are not limited to codes of ethics, codes of conduct, and codes of professional practice. Because this unit standard may be applied in multiple contexts, the candidate will be bound by the codes relevant to the health care context in which assessment occurs.

- 2 **Definition**  
*Health policies* are decisions made about health care funding, delivery, and management contained in legislation. The New Zealand Health Strategy sets the platform for the Government's action on health. It identifies the Government's present priority areas and provides the framework for the Government's overall direction of the health sector in improving the health of people and communities. Information on this can be accessed by using the search function at [http://www.moh.govt.nz/moh.nsf/wpg\\_Index/Publications-Index](http://www.moh.govt.nz/moh.nsf/wpg_Index/Publications-Index).

### Outcomes and performance criteria

#### Outcome 1

Describe the advocacy environment for a health consumer.

Range advocacy environment may include but is not limited to – within the health sector, within the family, with external agencies.

### Performance criteria

1.1 Description identifies principles and guidelines covering consumer rights from current legislation.

Range Consumer Guarantees Act 1993, Privacy Act 1993, Human Rights Act 1993, Health and Disability Commissioner Act 1994, Health and Disability Services (Safety) Act 2001, Mental Health (Compulsory Assessment and Treatment) Act 1992, Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996.

1.2 Description identifies three models of advocacy.

Range may include but is not limited to – best interest, empowerment, self-advocacy.

### Outcome 2

Plan advocacy activities for a consumer in relation to two different health contexts.

Range health professional to another health professional;  
health professional to consumer's family.

### Performance criteria

2.1 Consumer concerns are identified and documented as specified by a health care facility or organisation.

2.2 Legislation that supports advocacy services is described in terms of its relevance to the given context.

Range Consumer Guarantees Act 1993, Privacy Act 1993, Children, Young Persons, and their Families Act 1989, Human Rights Act 1993, Health and Disability Commissioner Act 1994, Health and Disability Services (Safety) Act 2001, Mental Health (Compulsory Assessment and Treatment) Act 1992.

2.3 An advocacy model is selected to suit the circumstances within the context.

2.4 Advocacy is planned and documented as specified by a health care facility or organisation.

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**This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.**

**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	30 June 1996	31 December 2012
Revision	2	16 January 2001	31 December 2012
Review	3	28 April 2004	31 December 2012
Review	4	20 March 2008	31 December 2012
Review	5	20 September 2012	31 December 2021
Review	6	24 January 2019	31 December 2021

**Consent and Moderation Requirements (CMR) reference**

0024

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.