

Title	Conduct mobile security patrols		
Level	4	Credits	20

Purpose	<p>This unit standard is for security officers who perform mobile patrol duties.</p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> – demonstrate knowledge of mobile patrol policies and procedures; – prepare to conduct mobile security patrols; – demonstrate and apply knowledge of safe and secure vehicle operation; – conduct vehicle-mounted mobile patrol tasks; – conduct mobile patrol site tasks; – describe and operate security systems and equipment; – demonstrate and apply knowledge of risk management; – enhance customer and public relations as a mobile patrol security officer; – describe and implement tasks, duties, and responsibilities related to health and safety as a mobile patrol security officer; and – prepare and process reports and records as a mobile patrol security officer.
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Classification	Security > Security Staff Services
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Available grade	Achieved
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Guidance Information

- 1 This unit standard is intended for assessment in a security industry employment context. Assessment must be based on policies and procedures specific to the mobile patrol.
- 2 Persons working or intending to work as a security officer or in related security employment may require a Security Guards Licence, or if an employee of a Security Guard Licence holder, a Certificate of Approval to be the Responsible Employee of a Security Guard.
- 3 The candidate must hold a current driver licence for the class of vehicle being driven.
- 4 References
 Children, Young Persons, and Their Families Act 1989;
 Crimes Act 1961;
 Health and Safety in Employment Act 1992, and associated regulations;

New Zealand Road Code;
Private Investigators and Security Guards Act 1974;
Summary Offences Act 1981;
Trespass Act 1980;
Codes of Practice, Published by New Zealand Security Association Inc.,
PO Box 33936, Takapuna, Auckland, available at <http://www.security.org.nz>;
and their subsequent amendments and replacements.

5 Definitions

Assessed need – the need assessed by the security officer dealing with the situation to which the need relates, based on the facts of the situation evident to the officer and a reasonable and logical analysis of them, including risk assessment.

Assignment instructions – orders and/or instructions issued to govern the performance of security tasks, duties, and responsibilities on a specific assignment.

Best practice – an approved current method or way of doing something that, in the circumstances, achieves the required outcome.

Equipment operating instructions – instructions and procedures governing the operation of equipment and operator servicing and maintenance requirements.

Established risk criteria – agreed or designated standards or benchmarks against which risks are measured.

Management – includes but is not limited to: risk assessment; response, including physical intervention and damage limitation; reporting and recording; task prioritisation; and other action taken by the security officer in accordance with assessed need and relevant instructions.

Mobile patrols – activities in which, in the course of a normal tour of duty, security officers visit, inspect, and/or respond to alarms and incidents at more than one site or location.

Personal equipment – includes clothing and other items carried and/or worn by the security officer, or available for their personal use, specified in relevant instructions.

Personal standards – attributes required of security officers (by industry and other stakeholders) that may include but are not limited to (demonstrations of): positive attitude, integrity, honesty, care, reliability, personal hygiene, positive communication style, unaffected by drugs and/or alcohol.

Relevant instructions – may include but are not limited to: applicable policies, procedures, manuals, and directives; oral, written, or electronically transmitted instructions, including site, assignment, and equipment operating instructions; and other legal and compliance requirements relevant to the situation, site, location, and task.

Risk – the chance of something happening that will have an impact upon objectives, measured in terms of consequences and likelihood.

Risk analysis – the systematic use of available information to determine how often specified events may occur and the magnitude of their impact on the organisation.

Risk assessment – the overall process of risk analysis and risk evaluation.

Risk evaluation – the process used to determine risk management priorities by comparing the level of risk against predetermined standards, target risk levels, or other criteria.

Security risks and incidents – potential or actual events or occurrences of significance to security that require identification, response, treatment, or management by a security officer, especially those specified in relevant instructions.

6 Safety is the prime consideration for any action taken by a security officer.

- 7 All evidence presented and all assessment activities undertaken for this unit standard must be in accordance with relevant instructions and best practice and must be within the law.
- 8 The health and safety of the candidate, assessor and others must be maintained when assessment is being undertaken against this unit standard.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of mobile patrol policies and procedures.

Performance criteria

1.1 Mobile patrol officer's role and responsibilities are described.

1.2 Mobile patrol policies and procedures are explained.

Range four policies and related procedures.

Outcome 2

Prepare to conduct mobile security patrols.

Performance criteria

2.1 Mobile patrol officer reports for duty in accordance with relevant instructions.

Range time, location, uniform, appearance, authorisation, personal standards.

2.2 Personal equipment is complete and in operable condition.

2.3 Task schedules and instructions are explained to demonstrate situational awareness.

Range situational awareness – knowledge and understanding of the operational environment including the patrol route, sites, localities, situation, risks, and relevant instructions.

2.4 Patrol locations, boundaries, route, and tasks are identified.

Outcome 3

Demonstrate and apply knowledge of safe and secure vehicle operation.

Performance criteria

- 3.1 Vehicle is inspected and evident faults or deficiencies are identified, remedied, and/or reported.
- Range may include but is not limited to – fluids, lighting, tyres, fittings, windows, mirrors, instrumentation and warning devices, exhaust system, load, registration, limits and licensing, certificates, safety equipment including restraints.
- 3.2 Equipment and systems are inspected and tested, and faults or deficiencies are identified, remedied and/or reported.
- Range may include but is not limited to – first aid equipment, electronic equipment, maps, logbook, locks, secure cabinets, alarms.
- 3.3 Actions to be taken in the event of incidents, accidents, breakdowns, and other contingencies are explained.
- Range contingencies may include but are not limited to – delay, suspicious activities or behaviour, attack, medical emergencies, unscheduled tasking.
- 3.4 Vehicle is driven in accordance with relevant instructions, conditions, best practice, and in compliance with traffic regulations.
- Range conditions – weather, visibility, time of day, road and traffic conditions, vehicle type.
- 3.5 Safety equipment, if fitted in a vehicle, is used.
- 3.6 Risk reduction techniques for dealing with driving hazards are described.
- Range three hazards and related techniques.
- 3.7 Safe driving practices are maintained while equipment is operated.
- 3.8 Responses to vehicle accidents are in accordance with law and relevant instructions, and actions are taken to minimise further risk, injury, loss, and damage.
- 3.9 Causes and effects of driver fatigue are explained to demonstrate risk awareness, and treatment options are identified.
- 3.10 Vehicle is operated, positioned when stopped, and parked in accordance with the New Zealand Road Code, safe driving practices, assessed need, and relevant instructions.
- 3.11 Vehicle is secured.
- Range during operation, unattended.

Outcome 4

Conduct vehicle-mounted mobile patrol tasks.

Range vehicle-mounted mobile patrol tasks include but are not limited to – vehicle operation, observation, radio communication while moving, response tasks, route finding and location identification; evidence relating to two separate occasions is required.

Performance criteria

- 4.1 Mobile patrols are conducted in accordance with patrol task schedules and relevant instructions.
- 4.2 Patrol route and tasks are planned and executed to ensure safety, task completion, and compliance with law and relevant instructions.
- 4.3 Communication and personal safety checks are completed.
- 4.4 Responses to unscheduled tasks, requests, and directions are consistent with relevant instructions.
- 4.5 Vehicle, equipment, and system deficiencies, malfunctions, and damage are identified, remedied, and/or reported in accordance with assessed need and relevant instructions.
- 4.6 Surveillance of suspicious activities, events, objects, and persons is maintained and reported in accordance with assessed need and relevant instructions.
- 4.7 Personal presentation and professional standards are maintained.

Outcome 5

Conduct mobile patrol site tasks.

Range site tasks include but are not limited to – external inspections, external site patrols, internal site patrols, site escorts, alarm responses, customer requests; evidence relating to two separate occasions is required.

Performance criteria

- 5.1 Continuous and active observation is maintained.
- 5.2 Site patrol tasks are conducted in accordance with relevant instructions.
- 5.3 Security risks and incidents are identified and managed to minimise risk.
- 5.4 Advice, information, and assistance are sought in accordance with assessed need and relevant instructions.
- 5.5 Equipment deficiencies and malfunctions are identified, remedied, and/or reported in accordance with assessed need and relevant instructions.

- 5.6 Site patrol routes, duration, and implementation are in accordance with circumstances, assessed need, and relevant instructions.
- 5.7 Communications are made as required using appropriate media, and in accordance with assessed need and relevant instructions.
- 5.8 Surveillance of suspicious activities, events, objects, and persons is maintained and reported in accordance with assessed need and relevant instructions.
- 5.9 Personal presentation and professional standards are maintained.

Outcome 6

Describe and operate security systems and equipment.

Range security systems include but are not limited to – alarm systems, access control systems, locks and keys including key security systems and procedures, monitoring and surveillance systems, guard tour systems, electronic technology.

Performance criteria

- 6.1 Security systems are described in terms of purpose and operation.
- 6.2 Security systems are operated in accordance with relevant instructions.
- Range three different systems.
- 6.3 Incidents of security system activations, malfunctions, faults, changes to operational effectiveness, and attempts to alter or make systems ineffective, are identified, and treated in accordance with relevant instructions.
- Range three different incidents.

Outcome 7

Demonstrate and apply knowledge of risk management.

Range operational risks to mobile patrols;
evidence relating to three different risks is required.

Performance criteria

- 7.1 Risks are identified and explained in terms of nature, likelihood, and consequences.
- 7.2 Identified risks are analysed and evaluated against established risk criteria.
- 7.3 Risk treatment options are identified, selected, and their implementation planned in accordance with risk assessment and relevant instructions.

Outcome 8

Enhance customer and public relations as a mobile patrol security officer.

Performance criteria

- 8.1 Responses to comments, enquiries, and complaints are prompt, courteous, appropriate, and are recorded and/or reported in accordance with assessed need and relevant instructions.

Outcome 9

Describe and implement tasks, duties, and responsibilities related to health and safety as a mobile patrol security officer.

Range health and safety of, or related to – mobile patrols, patrolled sites.

Performance criteria

- 9.1 Health and safety related tasks, duties, and responsibilities are described in accordance with relevant instructions.
- 9.2 Health and safety related tasks, duties, and responsibilities are implemented in accordance with relevant instructions.

Outcome 10

Prepare and process reports and records as a mobile patrol security officer.

Range oral report; and three different electronic or paper-based reports or records from – notebook, log, formatted report, attendance report, incident report, internal memorandum, health and safety report, evidential statement.

Performance criteria

- 10.1 Reports and records are completed and processed in accordance with relevant instructions.
- 10.2 Information is complete, concise, logically organised, factual, unambiguous, and clear to intended recipients.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	27 February 1996	31 December 2021
Revision	2	24 September 1998	31 December 2021
Review	3	25 November 2000	31 December 2021
Revision	4	3 April 2001	31 December 2021
Review	5	25 July 2006	31 December 2021
Review	6	24 January 2019	31 December 2021

Consent and Moderation Requirements (CMR) reference

0003

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.