

Title	Develop and implement a plan for social service liaison and networking in the community		
Level	6	Credits	6

Purpose	People credited with this unit standard are able to: identify and evaluate current social service liaison and networks in the community; develop a plan for social service liaison and networking in the community; and implement and review the social service liaison and networking plan.
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Classification	Social Services > Community Work
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Available grade	Achieved
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Guidance Information

- 1 Legislation relevant to this unit standard includes but is not limited to:
 - Official Information Act 1982;
 - Privacy Act 2020.
- 2 Definitions:
 - *Community* may include but is not limited to – a community of interest, a community of locality, a cultural community, a kin group.
 - *Nature of the community or network* is determined by reference to factors that may include but are not limited to – the age and stage of development, cultures, disabilities, gender, health status, interests, kin relationships, language, sexual orientation, and/or socio-economic status, of the members of the community or network.
- 3 People awarded credit in this unit standard must be able to implement Te Tiriti o Waitangi in the social services according to the authority and resources available to them and demonstrate application of this competence to the context of assessment for this unit standard.
- 4 People awarded credit in this unit standard must demonstrate that their actions are guided and supported by valid theory for social service practice. Evidence is required of social service theory that is derived from authoritative sources, which may include but are not limited to – body of knowledge related to social service work; cultural theory; practice research.
- 5 The scope and limits of confidentiality are defined through negotiation and informed consent, and criteria established by legislation, ethical practice, and service provider guidelines. Sources of criteria established by legislation, ethical practice, and service provider guidelines include but are not limited to – Official Information Act 1982, Privacy Act 2020, service provider codes of conduct, codes of practice issued by the

Privacy Commissioner, social service codes of ethics, and service provider guidelines, protocols, staff manuals, strategic plans, kawa, or tikanga.

Outcomes and performance criteria

Outcome 1

Identify and evaluate current social service liaison and networks in the community.

Performance criteria

1.1 Methods are identified to match the nature of the community or network.

Range may include but are not limited to – group discussion, hui, individual dialogue, oral and written presentation, seminar, workshop.

1.2 Networks are identified and evaluated against needs and priorities.

Range may include but is not limited to – organisational, professional, and personal.

1.3 Met or unmet needs in networks are identified, and any aspects of current networks that require modification or enhancement are evaluated.

Outcome 2

Develop a plan for social service liaison and networking in the community.

Performance criteria

2.1 Methods are chosen to match the nature of the community or network.

Range may include but are not limited to – group discussion, hui, individual dialogue, oral and written presentation, seminar, workshop.

2.2 A liaison and networking plan is prepared that includes essential factors.

Range essential factors may include but are not limited to – objectives; strategies; resources that are available to meet objectives; time frames consistent with the use of available resources to achieve the objectives; responsibilities and accountabilities of people who will implement the plan; contingencies and procedures to be followed in relation to contingencies; methods for evaluating progress towards achieving the objectives.

Outcome 3

Implement and review the social service liaison and networking plan.

Performance criteria

3.1 Roles and methods are applied to match the nature of the community or network and the people implementing the plan.

Range roles may include but are not limited to – educator, enabler, facilitator, leader, presenter, researcher; methods may include but are not limited to – group discussion, hui, individual dialogue, oral and written presentation, seminar, workshop.

3.2 Liaison and networking strategies are reviewed against the plan objectives and modified if required.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	7 November 1996	31 December 2022
Revision	2	10 August 1998	31 December 2022
Revision	3	6 January 2000	31 December 2022
Review	4	26 June 2002	31 December 2022
Review	5	25 February 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.