

Title	Describe the objectives and evaluate the application of consumer law		
Level	2	Credits	3

Purpose	People credited with this unit standard are able to describe the objectives and describe and evaluate the application of consumer law.
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Classification	Social Science Studies > Legal Studies
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Available grade	Achieved
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Guidance Information

- 1 Legislation relevant to this unit standard includes:
Consumer Guarantees Act 1993
Consumers' Right to Know (Country of Origin of Food) Act 2018
Fair Trading Act 1986.
- 2 Useful references relevant to this unit standard include:
Commerce Commission website – <https://www.comcom.govt.nz>
Consumer New Zealand website – <https://www.consumer.org.nz>
Consumer Protection website – <https://www.consumerprotection.govt.nz/general-help/how-to-complain/>
Youth Law Aotearoa website – <http://www.youthlaw.co.nz>
New Zealand Legislation website – <http://legislation.govt.nz/>.

Outcomes and performance criteria

Outcome 1

Describe the objectives of consumer law.

Range Consumer Guarantees Act 1993, Fair Trading Act 1986.

Performance criteria

- 1.1 Consumer laws are described in terms of their purpose.
- 1.2 Consumer laws are described in term of guarantees and protections provided.

Range three guarantees or protections from each Act.

Outcome 2

Describe and evaluate the application of consumer law.

Range Consumer Guarantees Act 1993, Fair Trading Act 1986.

Performance criteria

2.1 Consumer laws are described in terms of rights and responsibilities in relation to consumer problems.

Range consumer problems may include problems with – supply of goods, supply of services, redress, unfair conduct, misleading information, consumer transactions;
two different consumer problems relevant to each Act.

2.2 Consumer laws are evaluated in terms of their limitations to protect the rights of the parties involved.

Range one limitation for each law.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	1 November 1996	31 December 2013
Review	2	23 February 2000	31 December 2013
Review	3	17 July 2009	31 December 2013
Rollover and Revision	4	14 December 2012	31 December 2017
Review	5	20 August 2015	31 December 2023
Review	6	22 October 2020	N/A

Consent and Moderation Requirements (CMR) reference	0226
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.