

<b>Title</b>	<b>Assess the operational readiness of domestic airport terminal services</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>8</b>

<b>Purpose</b>	People credited with this unit standard are able to assess the operational readiness of: public amenities at a domestic airport; baggage handling facilities at a domestic airport; and the domestic airport terminal for passenger facilitation.
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<b>Classification</b>	Aviation > Airport Operations
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Definition  
The term *airport* refers to aerodrome as per Civil Aviation Rules.
- 2 Reference to *enterprise procedures* means that all activities must comply with the requirements contained in the current airport exposition, current airport company manuals and procedures, and any relevant legislative and/or regulatory requirements, which may include but are not limited to: Civil Aviation Act 1990, relevant Civil Aviation Rules, New Zealand Defence Force (NZDF) Policy.

### Outcomes and performance criteria

#### Outcome 1

Assess the operational readiness of public amenities at a domestic airport.

#### Performance criteria

- 1.1 Transport facilities are assessed in accordance with enterprise procedures.

Range areas to assess may include but are not limited to – buses, taxis, car parks, access roads, disabled access; evidence of five is required.

- 1.2 Building facilities are assessed in accordance with enterprise procedures.

Range areas to assess may include but are not limited to – lighting, signs, air conditioning and heating, toilets, stairs, escalators.

1.3 Concessions are assessed in accordance with enterprise procedures.

Range concessions may include but are not limited to – banking, retail.

### Outcome 2

Assess the operational readiness of baggage handling facilities at a domestic airport.

#### Performance criteria

2.1 Baggage handling facilities are assessed in accordance with enterprise procedures.

Range facilities may include but are not limited to – trolleys, conveyors, carousels; evidence of two is required.

### Outcome 3

Assess the operational readiness of the domestic airport terminal for passenger facilitation.

#### Performance criteria

3.1 Security facilities at a domestic airport terminal are assessed in accordance with enterprise procedures.

3.2 Customer service facilities are assessed in accordance with enterprise procedures.

Range service facilities may include but are not limited to – signage, information services, first aid, availability of documentation, airline facilities; evidence of five is required.

<b>Replacement information</b>	This unit standard was replaced by skill standard 41091.
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**This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.**

**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	17 December 1996	31 December 2016
Review	2	27 April 2000	31 December 2016
Revision	3	22 July 2005	31 December 2016
Review	4	21 November 2008	31 December 2016
Review	5	24 October 2014	31 December 2023
Review	6	29 July 2021	31 December 2027
Review	7	18 December 2025	31 December 2027

<b>Consent and Moderation Requirements (CMR) reference</b>	0028
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.