

Title	Operate the game of blackjack		
Level	3	Credits	8

Purpose	People credited with this unit standard are able to, for the game of blackjack: interpret and apply terms commonly used in the game; open the table; shuffle and cut cards; deal; apply rules and procedures for wagers; apply rules and procedures for payouts; deal with irregularities and non-compliance; maintain game security; and close the game.
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Prerequisites	To undertake this unit standard people must have passed the Ishihara Colour Test or equivalent and must meet the minimum age requirement for entry into a casino.
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Guidance Information

- 1 Definition
Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard, together with any associated legislation and/or regulations.

Outcomes and performance criteria

Outcome 1

Interpret and apply terms commonly used in the game of blackjack.

Range terms used in the game of blackjack may include but are not limited to – face cards, cut card, hard hand, hole card, insurance, super sevens, split pairs.

Performance criteria

- 1.1 Terms commonly used in the game of blackjack are interpreted in accordance with the gazetted rules.
- 1.2 Terms commonly used in the game of blackjack are applied in accordance with the gazetted rules.

Outcome 2

Open the table for the game of blackjack.

Performance criteria

- 2.1 Chip float is opened and balanced in accordance with industry procedures.
- 2.2 Variances in chip float are dealt with in accordance with industry procedures.
- 2.3 Cards are received, inspected, and sorted in accordance with the gazetted rules.
- 2.4 Cards are spread for visual inspection in accordance with the gazetted rules.

Outcome 3

Shuffle and cut cards for the game of blackjack.

Performance criteria

- 3.1 Cards are shuffled in accordance with industry procedures.
- Range manual shuffling techniques – chemmy shuffle (washing of cards), stacked and riffle shuffled; may include auto shuffling (where applicable).
- 3.2 Cards are presented to the designated person for cutting in accordance with industry procedures.

Outcome 4

Deal the game of blackjack.

Performance criteria

- 4.1 Initial cards are dealt in accordance with the gazetted rules.
- 4.2 Additional cards are dealt for different wagers in accordance with the gazetted rules.
- Range wagers may include but are not limited to – insurance, doubling down, split pairs, super seven's.

4.3 Cash and chips are counted and collected in accordance with industry procedures.

Range may include but is not limited to – cash information, chip information, authorisation levels, chip purchase vouchers.

Outcome 5

Apply rules and procedures for wagers for the game of blackjack.

Performance criteria

5.1 Wagers placed are accepted or refused in accordance with industry procedures.

Range wagers may include but are not limited to – blackjack, insurance, super sevens, madness 21, double down, split pairs, wagering on boxes, back betting, minimums, maximums, permissible bets, multiple bets.

5.2 Winning, losing, and stand-off wagers are determined in accordance with industry procedures.

5.3 Losing hands and losing wagers are collected in accordance with industry procedures.

Outcome 6

Apply rules and procedures for payouts for the game of blackjack.

Range wagers may include but are not limited to – blackjack, insurance, super sevens, madness 21, double down, split pairs, wagering on boxes, back betting, minimums, maximums, permissible bets, multiple bets.

Performance criteria

6.1 Winning wagers are calculated at the odds listed in the gazetted rules.

6.2 Winning wagers are paid out in accordance with industry procedures.

Outcome 7

Deal with irregularities and non-compliance in the game of blackjack.

Performance criteria

7.1 Irregularities and non-compliance are identified in accordance with industry procedures.

7.2 Irregularities and non-compliance are dealt with in accordance with industry procedures.

Outcome 8

Maintain game security for the game of blackjack.

Performance criteria

8.1 Game security is maintained in accordance with industry procedures.

Outcome 9

Close the game of blackjack.

Performance criteria

9.1 Chip float is counted, and documentation completed in accordance with industry procedures.

9.2 Cards are sorted in accordance with industry procedures.

9.3 Equipment is secured in accordance with industry procedures.

Planned review date	31 December 2020
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A

Consent and Moderation Requirements (CMR) reference	0078
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.