

<b>Title</b>	<b>Ensure compliance with the rules and procedures for the game of blackjack</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>5</b>

<b>Purpose</b>	<p>People credited with this unit standard are able to ensure compliance with the rules and procedures for the game of blackjack.</p> <p>This unit standard is intended for employees at a supervisory level.</p>
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<b>Classification</b>	Tourism > Casino Gaming
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<b>Available grade</b>	Achieved
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<b>Prerequisites</b>	To undertake this unit standard, people must have passed the Ishihara Colour Test or equivalent and must meet the minimum age requirement for entry into a casino.
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## Guidance Information

- 1 Definition**

*Industry procedures* refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2** The Gambling Act 2003 is the main piece of legislation relevant to this unit standard, together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, and their subsequent amendments.
- 3** Recommended for entry: Unit 9876, *Operate the game of blackjack*.

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## Outcomes and performance criteria

### Outcome 1

Ensure compliance with the rules and procedures for the game of blackjack.

**Performance criteria**

- 1.1 The equipment is checked for compliance with the gazetted rules and any non-compliant equipment is addressed in accordance with industry procedures.
- Range equipment may include but is not limited to – dealing shoe, discard rack, lockable float, auto shuffling, appropriate table layout.
- 1.2 The opening of the gaming table is monitored, and any irregularities are dealt with in accordance with industry procedures.
- 1.3 The cards and cutting cards are checked and any irregularities are addressed in accordance with industry procedures.
- Range number of decks, value of cards.
- 1.4 The use of cards and cutting cards is monitored and any irregularities are addressed in accordance with industry procedures.
- Range manual shuffling techniques – chemmy shuffle (washing of cards), stacked and riffle shuffled; auto shuffling (where applicable) may also be required to be demonstrated.
- 1.5 The counting and collection of cash and chips are monitored, and any irregularities are addressed in accordance with industry procedures.
- Range may include but is not limited to – cash formation, chip formation, authorisation levels, chip purchase vouchers.
- 1.6 The procedures for acceptance and/or refusal of wagers are monitored and any irregularities are addressed in accordance with industry procedures.
- Range wagers may include but are not limited to – blackjack, insurance, super sevens, madness 21, double down, split pairs, wagering on boxes, back betting, minimums, maximums, permissible bets, multiple bets.
- 1.7 The procedures for determining winning, losing, and stand-off wagers are monitored, and any irregularities are addressed in accordance with industry procedures.
- 1.8 The collection of losing hands and losing wagers is monitored and any irregularities are addressed in accordance with industry procedures.

- 1.9 The calculation of winning wagers and the procedures for payouts are monitored and any irregularities are addressed in accordance with industry procedures.

Range wagers may include but are not limited to – blackjack, insurance, super sevens, madness 21, double down, split pairs, wagering on boxes, back betting, minimums, maximums, permissible bets, multiple bets.

- 1.10 Game security is monitored, and any irregularities are addressed in accordance with industry procedures.

- 1.11 The closing of the gaming table is monitored, and any irregularities are addressed in accordance with industry procedures.

Range float, documentation, cards, equipment secured.

<b>Planned review date</b>	31 December 2023
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact ServicelQ [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.