

Title	Supervise casino table games		
Level	4	Credits	5

Purpose	<p>People credited with this unit standard are able to: ensure application of the rules, procedures, and legislation of casino table games; appraise and discipline staff operating casino table games; apply industry procedures for tracking casino table game players and float management; and monitor table closures during emergencies for casino table games.</p> <p>This unit standard is intended for employees at a supervisory level.</p>
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Prerequisites	To undertake this unit standard, people must have passed the Ishihara Colour Test or equivalent and must meet the minimum age requirements for entry into a casino.
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Guidance Information

- 1 **Definition**
Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard, together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, and their subsequent amendments.
- 3 A minimum of three of the following games must be supervised – blackjack, roulette, baccarat, pai gow, craps, poker.

Outcomes and performance criteria

Outcome 1

Ensure application of the rules, procedures, and legislation of casino table games.

Range rules may include but are not limited to – tips, advice to players, seat allocation, closure of the gaming table, side bets, disputes and complaints, minimum age, entry to and/or exclusion from a casino, use of calculators and other devices, invalidation of games, wagers, issue and redemption of chips, value and non-value chips, playing cards, use of equipment specified in the gazetted rules.

Performance criteria

- 1.1 Table games are monitored for compliance with the Gambling Act, gazetted rules, and industry procedures and any irregularities are addressed in accordance with industry procedures.

Outcome 2

Appraise and discipline staff operating casino table games.

Performance criteria

- 2.1 Staff are appraised in accordance with industry procedures.
- 2.2 Staff are disciplined in accordance with industry procedures.

Outcome 3

Apply industry procedures for tracking casino table game players and float management.

Performance criteria

- 3.1 Players are tracked in accordance with industry procedures.
- 3.2 Table floats are managed in accordance with industry procedures.

Range table documentation – automated and/or manual.

Outcome 4

Monitor table closures during emergencies for casino table games.

Performance criteria

- 4.1 Procedures for table closure in the case of emergency are monitored and any irregularities are addressed in accordance with industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.