

<b>Title</b>	<b>Ensure technical compliance of gaming machines in a casino</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>20</b>

<b>Purpose</b>	People credited with this unit standard are able to, in a casino: check gaming machines; repair and report faults in gaming machines; and test a gaming machine.
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<b>Classification</b>	Tourism > Casino Gaming
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<b>Available grade</b>	Achieved
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<b>Prerequisites</b>	Persons seeking credit for this unit standard must be qualified to the standards prescribed by the Electrical Workers Registration Board (EWRB), which will include the completion of the following course in accordance with Schedule 2 of the Electricity Regulations 1997: EST A – for the servicing of plug-in appliances up to 230V, and meet the minimum age requirement for entry into a casino.
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## Guidance Information

- 1 **Definition**  
*Industry procedures* refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, and their subsequent amendments.
- 3 The Electrical Workers Registration Board (EWRB) standards required as a prerequisite for entry to this standard are available at:  
<https://www.ewrb.govt.nz/becoming-an-electrical-worker/training-qualifications-and-requirements/>.
- 4 *Gaming machines* are also known as slots.

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## Outcomes and performance criteria

### Outcome 1

Check gaming machines in a casino.

#### Performance criteria

1.1 Gaming machines are checked prior to installation to ensure that game specifications are in accordance with manufacturer's specifications.

Range factors include – artwork, payouts, jackpots, machine hardware and software.

1.2 Gaming machines are checked when converted to ensure that game specifications comply with industry procedures.

Range factors include – artwork, payouts, jackpots, machine hardware and software.

1.3 Gaming machines are checked in response to an identified fault.

Range faults may include but are not limited to – coin and note jams, hopper and coin diverter malfunctions and jams, video monitor or display faults, faulty locks in doors, blown lamps or fluorescent tubes, software faults.

### Outcome 2

Repair and report faults in gaming machines in a casino.

Range faults may include but are not limited to – coin and note jams, hopper and coin diverter malfunctions and jams, video monitor or display faults, faulty locks in doors, blown lamps or fluorescent tubes, software faults.

#### Performance criteria

2.1 Faults are repaired in accordance with legislation, manufacturer's specifications, and industry procedures.

2.2 Faults are reported in accordance with legislation and industry procedures.

### Outcome 3

Test a gaming machine in a casino.

#### Performance criteria

3.1 Gaming machine is tested against established percentage payouts.

3.2 Results of tests are recorded in accordance with industry procedures.

3.3 Report is produced and validated in accordance with industry procedures.

<b>Planned review date</b>	31 December 2023
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact ServiceIQ [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.