

<b>Title</b>	<b>Use a casino management system</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>8</b>

<b>Purpose</b>	<p>People credited with this unit standard are able to, for a casino management system: input information; access information; and deal with irregularities and non-compliance.</p> <p>This unit standard is intended for employees at a supervisory level.</p>
----------------	---

<b>Classification</b>	Tourism > Casino Gaming
-----------------------	-------------------------

<b>Available grade</b>	Achieved
------------------------	----------

<b>Prerequisites</b>	To undertake this unit standard people must meet the minimum age requirement for entry into a casino.
----------------------	---

---

## Guidance Information

### 1 Definitions

*Casino Management System* refers to the electronic system used to monitor player tracking, individual table performance, and balance;

*Industry procedures* refer to all workplace requirements in operation in casinos.

These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.

- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations, including but not limited to the Financial Transactions Reporting Act 1996, and their subsequent amendments.

---

## Outcomes and performance criteria

### Outcome 1

Input information into a casino management system.

**Performance criteria**

- 1.1 Information entered into a casino management system is verified in accordance with the industry procedures.
- 1.2 Information entered into a casino management system is balanced in accordance with industry procedures.

**Outcome 2**

Access information from a casino management system.

**Performance criteria**

- 2.1 Information is accessed from a casino management system in accordance with industry procedures.
- 2.2 Information accessed from a casino management system is verified in accordance with industry procedures.

**Outcome 3**

Deal with irregularities and non-compliance in a casino management system.

**Performance criteria**

- 3.1 Irregularities and non-compliance are identified in accordance with legislation and the gazetted rules.
- 3.2 Contingency plans are implemented where irregularities and/or non-compliance are identified in accordance with legislation and the gazetted rules.

<b>Planned review date</b>	31 December 2020
----------------------------	------------------

**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0078
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

---

**Comments on this unit standard**

Please contact ServiceIQ [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.